Washtenaw Community College Comprehensive Report

ABR 113 Estimating and Shop Operations Effective Term: Winter 2014

Course Cover

Division: Advanced Technologies and Public Service Careers

Department: Automotive Body **Discipline:** Auto Body Repair **Course Number:** 113

Org Number: 14110

Full Course Title: Estimating and Shop Operations **Transcript Title:** Estimating and Shop Operations

Is Consultation with other department(s) required: No

Publish in the Following: College Catalog , Time Schedule , Web Page

Reason for Submission: Course Change

Change Information:

Consultation with all departments affected by this course is required.

Pre-requisite, co-requisite, or enrollment restrictions

Outcomes/Assessment

Rationale: Add ABR 112 as a prerequisite Proposed Start Semester: Winter 2014

Course Description: In this course, students develop skills in repair estimation associated with collision damaged vehicles. Skills acquired will include hand written estimation along with the use of software specifically developed for the auto body repair industry. Damage assessment, parts compilation, calculation of repair cost, and refinishing information are some of the subjects to be covered. Additionally, students will examine the nature of the body shop management team and the factors that contribute to the success and profitability of an effective, efficient operation. The title of this course was previously Applied Body Welding and Estimation.

Course Credit Hours

Variable hours: No

Credits: 4

Lecture Hours: Instructor: 60 Student: 60

Lab: Instructor: 45 Student: 45 Clinical: Instructor: 0 Student: 0

Total Contact Hours: Instructor: 105 Student: 105

Repeatable for Credit: NO Grading Methods: Letter Grades

Audit

Are lectures, labs, or clinicals offered as separate sections?: NO (same sections)

College-Level Reading and Writing

College-level Reading & Writing

College-Level Math

Level 2

Requisites

Prerequisite

ABR 111 and **Prerequisite** ABR 112

General Education Request Course Transfer Proposed For:

Student Learning Outcomes

1. Analyze vehicle damage and determine needed repairs or replacement.

Assessment 1

Assessment Tool: Chapter test including multiple choice and true/false questions.

Assessment Date: Spring/Summer 2014
Assessment Cycle: Every Three Years
Course section(s)/other population: all
Number students to be assessed: all

How the assessment will be scored: Answer Key

Standard of success to be used for this assessment: 80% of the students will

score 80% or higher.

Who will score and analyze the data: Departmental Faculty

2. Demonstrate principles of damage report writing to produce an accurate and comprehensive damage/appraisal report.

Assessment 1

Assessment Tool: Damage/appraisal report Assessment Date: Spring/Summer 2014 Assessment Cycle: Every Three Years Course section(s)/other population: all Number students to be assessed: all

How the assessment will be scored: Departmentally-developed rubric

Standard of success to be used for this assessment: 80% of the students will

score 80% or higher.

Who will score and analyze the data: Departmental faculty

3. Identify factors of management principles, human relations, employee motivation and leadership common to an auto body shop.

Assessment 1

Assessment Tool: Multiple choice and true/false test questions.

Assessment Date: Spring/Summer 2014
Assessment Cycle: Every Three Years
Course section(s)/other population: all
Number students to be assessed: all

How the assessment will be scored: Answer Key

Standard of success to be used for this assessment: 80% of the students will score 80% or higher.

Who will score and analyze the data: Departmental faculty

Course Objectives

1. Explore planned classroom activities and demonstrate the ability to apply fundamental principles of estimating.

Matched Outcomes

- 1. Analyze vehicle damage and determine needed repairs or replacement.
- 2. Inspect and record determined repairs or replacement.

Matched Outcomes

1. Analyze vehicle damage and determine needed repairs or replacement.

3. Locate and identify parts, labor and refinishing information

Matched Outcomes

- 1. Analyze vehicle damage and determine needed repairs or replacement.
- 4. Research availability of other parts and repair procedures.

Matched Outcomes

- 2. Demonstrate principles of damage report writing to produce an accurate and comprehensive damage/appraisal report.
- 5. Evaluate cost savings of damage/appraisal report against original report cost.

Matched Outcomes

- 2. Demonstrate principles of damage report writing to produce an accurate and comprehensive damage/appraisal report.
- 6. Demonstrate ability to calculate damage repair report cost.

Matched Outcomes

- 2. Demonstrate principles of damage report writing to produce an accurate and comprehensive damage/appraisal report.
- 7. Write accurate and comprehensive damage/appraisal report.

Matched Outcomes

- 2. Demonstrate principles of damage report writing to produce an accurate and comprehensive damage/appraisal report.
- 8. Explore the make-up of a good and effective management team.

Matched Outcomes

9. Identify contributing factors to business profitability

Matched Outcomes

New Resources for Course Course Textbooks/Resources

Textbooks Manuals Periodicals Software

Equipment/Facilities

Reviewer	Action	<u>Date</u>
Faculty Preparer:		
Scott Malnar	Faculty Preparer	Sep 09, 2013
Department Chair/Area Director:		
Scott Malnar	Recommend Approval	Sep 09, 2013
Dean:		
Marilyn Donham	Recommend Approval	Sep 09, 2013
Vice President for Instruction:		
Bill Abernethy	Approve	Oct 01, 2013