# **Course Assessment Report Washtenaw Community College**

Discipline	Course Number	Title	
Journalism		JRN 111 01/24/2016- Introduction to Journalism	
Division	Department	Faculty Preparer	
Humanities, Social and Behavioral Sciences	English/Writing	David Waskin	
Date of Last Filed Assessment Report			

# I. Assessment Results per Student Learning Outcome

Outcome 1: Write basic news stories in a neutral tone, without editorializing or using first person ("I").

# • Assessment Plan

Assessment Tool: Portfolio of student work

Assessment Date: Winter 2015

o Course section(s)/other population: All sections

Number students to be assessed: All students

- o How the assessment will be scored: Departmentally-developed rubric
- Standard of success to be used for this assessment: 90% of the students will score 90% (9 or 10 of 10 possible points) or higher. The average score for each outcome will be 1.5 or higher (on a scale of 1 - 2).
- Who will score and analyze the data: Departmental faculty will score and analyze the data.
- 1. Indicate the Semester(s) and year(s) assessment data were collected for this report.

Fall (indicate years below)	Winter (indicate years below)	SP/SU (indicate years below)
2015		

2. Provide assessment sample size data in the table below.

# of students enrolled	# of students assessed
32	24

3. If the number of students assessed differs from the number of students enrolled, please explain why all enrolled students were not assessed, e.g. absence, withdrawal, or did not complete activity.

Students not assessed had either withdrawn or failed to complete one of the portfolio-building activities.

4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

All students in all sections who completed the portfolio assignments were assessed.

5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Each portfolio was examined; those that met the outcome scored "2" on the rubric; those that did not scored "1."

6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

# Met Standard of Success: Yes

Average score for this outcome was 1.85 with five students of 24 failing to meet the standard. Nineteen students met the standard of success for the outcome.

7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Eighteen of 24 students mastered the tone of news writing, which meets the standard of success.

8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

Although students met the standard of success, this was the outcome on which they performed most poorly. I would like to see improvement on this outcome, particularly with regard to omitting references to self. In many of the portfolios that did not meet the standard, students used the first person ("I") or otherwise referred to themselves (e.g. "We," "this reporter").

Outcome 2: Write basic news stories about topics that are appropriately newsworthy for a local audience.

• Assessment Plan

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- Standard of success to be used for this assessment: 90% of the students will score 90% (9 or 10 of 10 possible points) or higher. The average score for each outcome will be 1.5 or higher (on a scale of 1 2).
- Who will score and analyze the data: Departmental faculty will score and analyze the data.
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32	24

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Students not assessed had either withdrawn or failed to complete one of the portfolio-building activities.

4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

All students in all sections who completed the portfolio assignments were assessed.

5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Each portfolio was examined; those that met the outcome scored "2" on the rubric; those that did not scored "1."

6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

# Met Standard of Success: Yes

Average score for this outcome was 1.96 with one student of 24 failing to meet the standard. Twenty-three students met the standard of success for the outcome.

7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Only one student of 24 failed to meet the standard on this outcome, which is one of the more difficult. Because I'm aware of this outcome's level of difficulty, considerable time is spent in class on helping students achieve it, which seems to have worked.

8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

There is room for improvement, but I think continued emphasis in class on this outcome/topic is warranted to make sure they continue to succeed.

Outcome 3: Write basic news stories that contain quotes gathered from firsthand reporting (i.e. from interviews conducted by the student) as opposed to those gathered exclusively from other reports or other news sources.

- Assessment Plan
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32	24

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Students not assessed had either withdrawn or failed to complete one of the portfolio-building activities.

4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

All students in all sections who completed the portfolio assignments were assessed.

5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Each portfolio was examined; those that met the outcome scored "2" on the rubric; those that did not scored "1."

6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

# Met Standard of Success: Yes

Average score for this outcome was 1.83 with four students of 24 failing to meet the standard. Twenty students met the standard of success for the outcome.

7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Twenty of 24 students met the standard for this outcome. Though not as conceptually difficult for students as outcome two, this one challenges them to interview a source they do not already know. The high success rate is encouraging, as I have incorporated more practice and role-playing interviews into the lessons in the past few years.

8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

More students should incorporate quotes and interviews of legitimate sources into their stories. This is a challenging outcome as it demands a level of social confidence we must continue to build through classroom exercises and development of peer support in the classroom. Incorporating activities in which students first interview sources in pairs may be a possibility.

Outcome 4: Write basic news stories using appropriate sources of information ("appropriate" meaning credible and more than one) in a balanced way.

#### Assessment Plan

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Students not assessed had either withdrawn or failed to complete one of the portfolio-building activities.

4. Describe how students from all populations (day students on campus, DL, MM, evening, extension center sites, etc.) were included in the assessment based on your selection criteria.

All students in all sections who completed the portfolio assignments were assessed.

5. Describe the process used to assess this outcome. Include a brief description of this tool and how it was scored.

Each portfolio was examined; those that met the outcome scored "2" on the rubric; those that did not scored "1."

6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

# Met Standard of Success: Yes

Average score for this outcome was 1.79 with five students of 24 failing to meet the standard. Nineteen students met the standard of success for the outcome.

7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Nineteen students met the standard of success on this outcome, which is encouraging. With some training, students become adept at finding more than one source of information, particularly from non-live sources using tools such as Bing and Google.

8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

Encouraging students to pursue more information from more sources should continue to maintain a high average for this outcome. Class assignments mandate citation of sources so I will continue to use those.

Outcome 5: Write basic news stories containing proper organization of information (either inverted pyramid or an appropriately employed news-feature format).

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6. Briefly describe assessment results based on data collected for this outcome and tool during the course assessment. Discuss the extent to which students achieved this learning outcome and indicate whether the standard of success was met for this outcome and tool.

# Met Standard of Success: Yes

Average score for this outcome was 1.96 with one student of 24 failing to meet the standard. Twenty-three students met the standard of success for the outcome.

7. Based on your interpretation of the assessment results, describe the areas of strength in student achievement of this learning outcome.

Students performed well on this outcome with 23 of 24 meeting the standard. I think the exercises used in class work well for this.

8. Based on your analysis of student performance, discuss the areas in which student achievement of this learning outcome could be improved. If student met standard of success, you may wish to identify your plans for continuous improvement.

Continued use of in-class writing exercises in which the instructor provides immediate feedback seems warranted. I hope the positive results continue.

# II. Course Summary and Action Plans Based on Assessment Results

1. Describe your overall impression of how this course is meeting the needs of students. Did the assessment process bring to light anything about student achievement of learning outcomes that surprised you?

I think the course is working relatively well. It's worth noting that students performed slightly below the standard of success that states 90 percent of all completing the course will score 9 or 10 when their five outcome scores are combined. (Eighty percent actually did, with several students missing a total of 9 by just one point.) I think there are some classroom activities that can be modified to improve performance without making changes to the master course syllabus. These include providing a rubric before assignments are due that emphasizes not using "I" to the end of meeting Outcome 1 as well as incorporating even more practice and role-play interviews into class time in service of Outcome 3.

2. Describe when and how this information, including the action plan, was or will be shared with Departmental Faculty.

I don't believe any changes to outcomes on the master syllabus are necessary at this time; otherwise, the involved faculty have been informed. (I am the involved faculty.)

3.

# Intended Change(s)

Intended Change	Description of the change	lRationale	Implementation Date
No changes intended.			

4. Is there anything that you would like to mention that was not already captured?

5.

# III. Attached Files

# Rubric and data summary

Faculty/Preparer:David WaskinDate: 01/24/2016Department Chair:Carrie KrantzDate: 01/25/2016Dean:Kristin GoodDate: 01/25/2016Assessment Committee Chair:Michelle GareyDate: 02/17/2016

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#### **COURSE ASSESSMENT REPORT**

I. B	Course assessed: Course Discipline Code and Number: JRN 111 Course Title: Introduction to Journalism Division/Department Codes: HUM/ENG
2.	Semester assessment was conducted (check one):    Fall 20   Winter 2012   Spring/Summer 20
3.	Assessment tool(s) used: check all that apply.  Portfolio Standardized test Other external certification/licensure exam (specify): Survey Prompt Departmental exam Capstone experience (specify): Other (specify):
4.	Have these tools been used before?  ☐ Yes ☑ No  If yes, have the tools been altered since its last administration? If so, briefly describe changes made.
5.	Indicate the number of students assessed and the total number of students enrolled in the course.  All students from both sections in Fall 2011 were assessed, totaling 21 students.
6.	If all students were not assessed, describe how students were selected for the assessment. (Include your sampling method and rationale.)
	Results  Briefly describe the changes that were implemented in the course as a result of the previous assessment.  Current version of course had not been previously assessed.
2.	List each outcome that was assessed for this report exactly as it is stated on the course master syllabus. (You can copy and paste these from CurricUNET's WR report.)  • Differentiate among characteristics of news writing, essay writing, and feature writing.  • Identify topics for news stories, appropriate sources of information for news stories and options for

- Identify topics for news stories, appropriate sources of information for news stories and options for multi-media packaging of news stories.
- Employ basic interview techniques in obtaining information from sources.
- Write basic news stories that demonstrate a fundamental understanding of journalistic style and tone, including quotes, paraphrases and proper attribution.
- 3. For each outcome that was assessed, indicate the standard of success exactly as it is stated on the course master syllabus.
  - Seventy-five percent of students will score an average of 2 on the portfolio outcomes being assessed.
- 4. Briefly describe assessment results based on data collected during the course assessment. Indicate the extent to which students are achieving each of the learning outcomes listed above and state whether the standard of

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#### COURSE ASSESSMENT REPORT

success was met for each outcome. In a separate document, include a summary of the data collected and any rubrics or scoring guides used for the assessment.

Slightly more than 85 percent of the students scored higher than 2 on all of the outcomes being assessed; the average score for all four outcomes was above 2 as well.

5. Describe the areas of strength and weakness in students' achievement of the learning outcomes shown in the assessment results. (This should be an interpretation of the assessment results described above and a thoughtful analysis of student performance.)

Strengths: Students scored highest on the criterion of outcome one related to appropriate topics for news stories. Likely this is because instructors work closely with students to choose suitable topics due to the difficulty of this task for introductory-level students.

Weaknesses: The lowest scoring outcome was outcome three (average of 2.04); however, some of the sample contained stories that did not necessarily require the kind of interview skills this outcome is designed to measure. (This was the result of a special project done in a section of the course taught by a part-time instructor.)

#### III. Changes influenced by assessment results

1. If weaknesses were found (see above) or students did not meet expectations, describe the action that will be taken to address these weaknesses. (If students met all expectations, describe your plan for continuous improvement.)

Frankly, the weaknesses I found were in the rubric and outcomes as I applied them. The outcomes, while seeming to be clearly worded, did not provide enough specific, measurable elements matched against the rubric. The rubric, in turn, imposed a 1-3 rating scale that turned out to be less meaningful than I'd hoped, with distinctions between a "2" rating and a "3" rating being difficult to discern when applied to the outcomes.

As a result, I have reworded the outcomes to contain more measurable aspects and I have moved to a yes/no 1-2 rating scale on the rubric that I feel will be more meaningful in conjunction with the new outcomes.

2.	Identify intended changes that will be instituted based on results of this assessment activity (check all that apply). Please describe changes and give rationale for change.  a.  Outcomes/Assessments on the Master Syllabus Change/rationale: See above.
	b.  Objectives/Evaluation on the Master Syllabus Change/rationale:
	c. Course pre-requisites on the Master Syllabus Change/rationale:
	d.
	e. Course assignments Change/rationale:
	f. Course materials (check all that apply)

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Co	URSE ASSESSMENT REPORT	
	Handouts	
	Other:	
	g.   Instructional methods	
	Change/rationale:	
	h. Individual lessons & activities	
	Change/rationale:	
3.	What is the timeline for implementing these actions?	
	Fall 2012	
11.7	Enternal and	
	Future plans  Describe the extent to which the assessment tools used were effective in measuring student achievement of	
1.	learning outcomes for this course. The assessment tools were effective in a broad sense. If students had not	
	learned much in the course, they would have not met the specified standard of success. However, finer	
	measurements were not as effective as I'd hoped—especially in the range between a 2 rating and a 3	
	rating.	
	raung.	
2.	If the assessment tools were not effective, describe the changes that will be made for future assessments.	
	The newly worded outcomes and newly developed rubric will be used.	
_		
3.	Which outcomes from the master syllabus have been addressed in this report?	
	All X Selected If "All", provide the report date for the next full review: Winter 2015.	
	If All , provide the report date for the next full review. Winter 2015.	
	If "Selected", provide the report date for remaining outcomes:	
	<b>6</b>	
Sul	omitted by:	
Pri	nt: David Waskin Signature Tara Date: 2/23/12	
111	Faculty/Preparer	
Pri	nt: Caccie Kcantz Signature Date: 1/23/12	
1 11	Department Chair	
Pri	nt: Bill Abernethy Signature Date: FEB 29 201	2
1 11	Dean/Administrator	